



How we helped a leading wholesaler transform its warehouse.

The challenges they faced:

A Lack of Warehouse Processes & Software

Without a warehouse design, operational processes, and a warehouse management system (WMS) in place, they had aisles and racks of product with essentially zero visibility into what was where.

They didn't have bin locations, signage, or an accurate count of inventory. Offering same-day and next-day delivery, their lack of warehouse processes and software was preventing them from meeting their customers' expectations.

Limited Internal Resources & Time

They were also struggling with how to improve their warehouse and who to tap internally to get the job done. High warehouse management turnover meant their new warehouse managers had to stay focused on the day-to-day instead of longer term improvements.

They also lacked the internal IT expertise to understand what software solutions were on the market and how it could help alleviate their visibility challenges.



About

As one of the northeast region's largest packaging suppliers, our customer had over 2 million boxes across 4 warehouses with a combined 500,000 square feet of warehousing space.

They sell items like corrugated boxes, mailers, envelopes, poly bags, tape, packaging materials, shipping supplies, stretch wrap, moving supplies, warehouse supplies, and janitorial supplies to 3PLs, grocery stores, and other warehouses.

The benefits we helped them achieve:



Better Visibility

Live inventory visibility enabled better management decisions and forecasting, as well as a more comprehensive understanding of the staffing requirements, utilization, and needs.



Improved Control

Lost inventory was reintroduced and cycle counted, resulting in a significant improvement in picking and shipping accuracy.



Increased Confidence

Help selecting the best software for their business which led to better cost control, improved internal adoption, and increased customer and employee satisfaction.



The RefureTech team was integral to our warehouse transformation last year. Before partnering with RefureTech, we lacked the processes and software we needed to maximize our warehouse. Without visibility into our warehouse inventory, we were frustrating both our sales team and customers. With RefureTech's expert help, we now have the tools we need to run our business.

- VP of Sales



Our deep warehouse management and WMS expertise allowed us to build an end-to-end solution, which included:

- 1 On-Site Assessment**

Our experts started by conducting an assessment of their warehouse operations and then building a customized opportunity report to clearly identify the project requirements and start the Request for Information (RFI) process.
- 2 Software Selection**

Without a WMS in place, we educated them on the various products available and provided demos of the top systems. Initially, they were drawn to a very robust WMS, however, it was simply too complex for what they needed, which created implementation and internal adoption risks. Working with their team to keep their goals and challenges top of mind, it was determined that the DaVinci WMS would be the best solution for their needs.
- 3 Software & Process Design**

Next, we began our pre-system configuration process, focusing on documenting the ideal process flow design with Lucid charts. Alongside the software design, we built a new warehouse floor plan that included location signage for racking and aisles as well as optimal pick paths. Our warehouse experts remained on-site throughout this process to ensure every detail was captured.
- 4 Documentation & Training**

We built a library of training materials including technical documentation and user-based training to maximize adoption internally. We then spent time educating their leadership team on how the new software and processes could help them manage their business better. Lastly, we worked with their warehouse managers to engrain them in the process and train them as power users to aide in the change management process.
- 5 Optimizations, Customizations & Integrations**

Next, we started building custom reports and dashboards to automate and simplify their workflows. We also fully integrated their ERP - AccountMate - via a custom integration as it did not have any APIs or other pre-built ways to integrate.
- 6 Testing & Go Live**

We then entered our robust testing process - conducting both off-site virtual demos and on-site UAT testing where we validated the new system and processes. We also helped them with discrepancy reports to cycle count and compare discrepancies between their old and new system.

About RefureTech

At RefureTech, we know how important it is for your warehouses to operate efficiently and at full capacity.

But a lack of deep DaVinci understanding and limited internal time and resources leaves many leaders frustrated at an underutilized WMS, suboptimal processes, and manual workarounds.

That's where we can help. Here at RefureTech, we take pride in being the DaVinci WMS experts.

With our deep technical knowledge and proven processes, we've helped countless clients improve their warehouse operations to improve inventory visibility, increase operational efficiencies, and boost labor productivity.

With RefureTech by your side, you can turn your warehouse challenges into powerful growth opportunities. Learn more at refuretech.com.



Implementations

We'll help you manage the end-to-end implementation of your DaVinci WMS and new operational processes.



Optimizations

We'll help you better utilize your DaVinci WMS and optimize your warehouse operations based on the unique needs of your business.



Custom Reports

We'll help you build custom Jasper reports and live dashboards to gain better visibility into your warehouse operations.



Integrations

We'll help you flawlessly integrate your DaVinci WMS with any 3rd party software.